


Business/IT Requirements Manual

A hand is shown typing on a computer keyboard. The background is a blurred image of a computer monitor and a document. The document has some text, including "AC 085855" and "03". The overall image has a blue and purple color scheme.

Alamo

Vanguard Car Rental USA Inc.

ODYSSEY

TRAINING - ALAMO

Create Credit/Replacement Invoice

Create Credit/Replacement Invoice

Invoice

Comment

R Reason

Rate Type P
QSP

	Inc	No Of Units	Unit Desc	Price Per Unit	Tot
E & DISTANCE	-	1	RENTAL	144.08	
LIMITED DISTANCE	*	0	DISTANCE	0.00	
COLLISION DAMAGE W	*	4	DAY	0.00	
UNLIMITED PROTECTIO	*	4	DAY	0.00	
CONCESSION FEE REC	*	0	PERCENT	0.00	
EXCESS MILEAGE SURCHARGE	*	4	DAY	0.00	

Course

#005010



Alamo

Vanguard Car Rental USA Inc.

Corporate Standard Operating Procedures Manual



Alamo

Vanguard Car Rental USA Inc.

National

Alamo®

NET SALES
NET INCOME
NET INCOME
WORKING CAP
CURRENT RAT
CURRENT SPLIT
FINANCIAL STATEMENTS



Customer Service Guide



Vanguard Car Rental USA Inc.

ODYSSEY

Driver Profiles & Loyalty Overview

Time
Nov 2005

EMP ID

Pay

MOD

IATA

Freq Tvl

Remarks #004028

Phone

Ext

Course

Notes

Product



Vanguard Car Rental USA Inc.

RESERVATION

RESERVATION FORM

ID/Loy# Name

Date Time

ID #

rgd
iv

EMP ID

Course

#04094



Examiner Development Program



Alamo

Vanguard Car Rental USA Inc.

Damage Recovery Unit

Severe Weather Action Team Manual



Vanguard Car Rental USA Inc.